

Quality Policy

Bailey Street Furniture Group Ltd believes in customer focus, delivering the design and supply of Street Furniture Shelters, Canopies & Walkways, Cycle Infra Structure, Bollards and Playground Equipment to the marketplace which meet our customers requirements, to improve customer satisfaction.

Bailey Street Furniture Group Ltd provide services fit for their intended purpose, complying with agreed customers' specifications and applicable legal and other requirements. Our company's performance is also dependent upon the relationship with our suppliers and partners, who will be challenged to meet the requirements of our business through the application of defined quality procedures.

By striving for continual improvement of the Quality Management System, and by harnessing the creativity and commitment of all our staff, Bailey Street Furniture Group Ltd will aim to achieve its stated business and strategic objectives.

The quality objectives are focused on driving improvements, they are communicated throughout the company, and assessed as part of the Management Review. The objectives will be achieved by controlling quality in a systematic and planned manner, to make the improvement of quality and continued compliance to ISO 9001:2015 a continuous process.

To enhance these objectives and this policy Bailey Street Furniture Group Ltd strive to;

- Fully publicise the Quality Policy and quality system to all employees (and any other interested parties), encouraging their participation in the Company's continual improvement programs.
- Enhance the business by challenging senior management on the strategic direction of the business through risk management.
- Review customer requirements, market demands and maintain awareness of competition.
- Make suppliers aware of the Company's Quality System requirements and closely involve them in meeting requirements.
- Train and develop all employees to meet their current and future needs, as well as those of the business.



David Pringle
Managing Director

Reviewed: 12/01/2023. Next Review Jan 2024